

Appendix A

Interview Guide Patients

1. Based on the National Consensus Project for Quality Palliative Care,¹ identified eight domains, the following interview questions have been developed for the COPD patients in the study. Not all domains are represented individually in the questions as there is often overlap in the presentation of the domains in the HBPC provided.
1. Has the HBPC provider been able to help manage your symptoms related to COPD? If so, tell me about this...
Prompts: Shortness of breath, fatigue, weight loss, anxiety, depression, other symptoms?
How was this done?
2. Has the HBPC provider been able to help coordinate appropriate care and educate you about other available services? If so, tell me about this...
Prompts: was Home health discussed, physical therapy discussed, Choices/Medicaid discussed, Hospice discussed? Other services?
3. Has the HBPC provider been able to educate you about your disease process and what to expect moving forward? If so, tell me about this...
Prompts: do you understand more about your disease process and your prognosis since seeing the HBPC provider?
4. Has the HBPC provider been able to address your spiritual needs? If so, tell me about this...
Prompts: did the HBPC provider offer to pray with you or speak with you about your spiritual beliefs and how they play into coping with your illness.
5. Has the HBPC provider been helpful in addressing your GOALS OF CARE and Adv Care Planning? If so, tell me about this...
Prompts: did you discuss the POST form? Did your code status change due to discussion and education with the provider? If so, how and why did it change? Did you discuss and review the Adv Dir? Do you have a POA established? Was the POA established prior to your visit with the HBPC provider?
6. Have you seen a PC provider in the hospital or clinic? Was the provider a doctor, Nurse, or NP? Tell me how this provider helped you? Have you seen a PC provider/HBPC provider at your home? Was the provider a doctor, Nurse, or NP? Tell me how the PC provider coming to your home has been different from the help you received at the hospital/clinic?
Prompts: How was each type of PC you received (hospital/clinic/home) better or worse?

Interview Guide Caregivers

1. Did your loved one have improvement in his/her symptoms after seeing the HBPC provider? If so, tell me about this...

Prompts: Shortness of breath, fatigue, weight loss, anxiety, depression, others? How was this done?

2. Did your loved one receive adequate coordination of care from the HBPC provider? If so, tell me about this...
Were you educated about other available services that could provide support for your loved one? If so, tell me about this...
Prompts: was home health discussed, physical therapy discussed, Choices/Medicaid discussed, Hospice discussed?
3. Did you feel that you received education about your loved one's disease process and what to expect moving forward? If so, tell me about this...
Prompts: do you understand more about your loved one's disease process and prognosis since seeing the HBPC provider?
4. Did you feel that the HBPC provider was been able to address spiritual needs of yourself and/or your loved one? If so, tell me about this...
Prompts: did the HBPC provider offer to pray with you, or speak with you about your spiritual beliefs and how they play into coping with your loved one's illness and your role as caregiver?
5. Did the HBPC provider address the GOALS OF CARE and Adv Care Planning with you or your loved one? If so, tell me about this...
Prompts: did you discuss the POST form? Did your loved one's code status change due to discussion and education with the HBPC provider? If so, how and why did it change? Did you discuss and review the Adv Dir? Does your loved one have a POA established? Was the POA established prior to the visit with the HBPC provider?
6. Did you and/or your loved one see a PC provider in the hospital or clinic? Was the provider a doctor, Nurse, or NP? Tell me how this provider helped you? Has your loved one seen a PC provider/HBPC provider at home? Was the provider a doctor, Nurse, or NP? Tell me how the PC provider coming to your home has been different from the help you and your loved one received at the hospital/clinic?
Prompts: How was each type of PC you received (hospital/clinic/home) better or worse

¹Sullivan G, Ferrell B, Twaddle, M. Clinical Practice Guidelines for Quality Palliative Care: The 4th Edition of the NCP Guidelines (TH360). *J Pain Symptom Manage.*2018;57(2):388-389.